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P.O. Box 684767
Austin, Texas 78768-4767
[o] 512.637.9220
[f] 512.371.9088

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FAX COVER SHEET

TO: U.S. Patent Office **Fax#:** 703-872-9306
FROM: Reynetta DeVeau, PP, PLS, TSC **Client Matter #:** VIGN
Patent Paralegal
DATE: 08/24/04 **# of Pages:** 51
RE: **Revocations and Powers of Attorney**

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE	
REVOCATION AND POWER OF ATTORNEY AND CHANGE OF MAILING ADDRESS	
Atty. Docket No. (Opt.) VIGN1450-1	
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Applicants John C. Artz, Jr., et. al.	Filed 7/9/2003
Application Number 10/616,408	AUG 24 2004
For METHOD AND SYSTEM FOR SITE VISITOR INFORMATION	
Group Art Unit 2143	Examiner Unknown
Confirmation No. 9286	

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Certification Under 37 C.F.R. §1.8

I hereby certify that this document is being transmitted to COMMISSIONER FOR PATENTS via facsimile on 8-24, 2004.

Reynette DeVoe

Signed Name

Reynette DeVoe

Printed Name

Vignette Corporation, 100% owner of the above-identified patent application, as evidenced by the Assignment recorded on November 24, 2003 on Reel/Frame: 014730/0186, hereby revokes all previous Powers of Attorney and appoints the following attorneys under Customer No. 44654, all of the firm of SPRINKLE IP LAW GROUP, to prosecute the above-identified Patent and to transact all business in the Patent and Trademark Office connected therewith.

STEVEN R. SPRINKLE	Registration No. 40,825
JOHN ADAIR	Registration No. 48,828
ARI AKMAL	Registration No. 51,388

Direct all telephone calls and correspondence to:

Customer No. 44654
SPRINKLE IP LAW GROUP
P.O. Box 684767
Austin, TX 78768-4767
Attn: Steven Sprinkle
Tel. (512) 637.9220 / Fax (512) 371.9088

I hereby state I am authorized to act on behalf of **VIGNETTE CORPORATION**.

Respectfully submitted,

VIGNETTE CORPORATION

Dated: 8/13, 2004

By: 
Bryce Johnson, Senior Vice
President & General Counsel